

Clive Community Services

2190 NW 82nd Street, Suite A, Clive, IA 50325

www.clivecommunityservices.com



Purpose: "To support families and individuals in need by providing assistance and linking them with resources that enable them to become healthier in mind, body and spirit."

2019 Year End Annual Report

- Clive Community Services continues serving clients with a Food Pantry, a Clothes Closet, a Free Clinic and Educational Services. Our clients tell us we are friendly and have a clean facility.
- The Board of Directors are: Stephanie Horak – President, Chad Whitmore – Vice President, Leslee Sheffield – Secretary, Lu Anne Gafford – Treasurer, Julie Cirksena, Paul Doyle, Ann Hartz, Trent Middendorf and Linda Shanks McNeal. Additionally, Jasna Beganovic & Mary Ann Zug were elected to serve on the board at the December 2019 meeting.
- In January 2019, Lisa Earles' volunteer role as Executive Director transitioned to a paid position.
- We operate in partnership with the DMARC food pantry network.
- Food Pantry – 2019 saw 1,271 visits (by 415 households) in our DMARC Pantry. This compares with 1,031 visits (360 households) in 2018.
- The Clothes Closet saw 2,572 household visits. This compares with partial numbers of 1,220 households in 2018.
- The Clinic saw 191 patients. This compares with 118 patients in 2018. We are part of the Free Clinics of Iowa network.
- Education – There were 105 student contact hours in 2019. This is down from 237 in 2018 (revised number). We attribute this decrease to the addition of excellent ESL programming offered to adults by WDMCS.
- The Anytime Room saw 1,697 household visits. This compares to partial numbers of 900 households in 2018.
- Total volunteer hours in all departments totaled 5,503 hours. This compares to 5,645 hours in 2018. The decrease is due to lower ESL numbers and bringing on a paid Executive Director which caused Administrative Volunteer hours to decrease.

- Many grants, business and individual donations were received. They are the primary source of our income. Polk County, City of Clive, Clive Community Foundation, Andrew Giving Fund and Lutheran Church of Hope are just a few.
- Special projects included a Back to School Health Fair and assistance with the Clive Lions Holiday Box project.
- EMBARC continues to use the building for activities such as Story Time for 3-4 year old children and an annual flu shot clinic.
- Additional collection bins have been placed at area locations.
- The Elks Club of WDM continues their partnership with CCS, regularly supplying us with food and personal items.
- Nebraska Furniture Mart celebrated the opening of their new location with a day of service at CCS and the donation of a refrigerator as well as many food & personal care items.
- Polk County provided \$20 Fareway gift cards for 100 clients for the holidays.
- Winter Warmth Drive, organized by Two Men and a Truck, donated coats, hats, gloves, scarves, snow boots & snow pants for distribution in our clothes closet.
- The fundraising committee undertook their second mail in campaign which raised approximately \$10,425 by year-end with donations continuing to come in. They are planning additional mailings and a golf ball drop fundraiser.
- The Technology Committee began work on the installation of new computers along with security enhancements.
- The Safety & Security Committee completed their work on emergency plans and kits.
- Our vision for the future is one of growth to better accommodate the needs of our clients.