



Clive Community Services

2190 NW 82nd Street, Suite A, Clive, IA 50325

www.clivecommunityservices.com

Mission: Clive Community Services strengthens our community by providing services to meet basic needs so all can reach their potential.

2020 Year End Annual Report

- Clive Community Services continues serving clients with a Food Pantry, a Clothes Closet, a Free Clinic and Educational Services. Our clients tell us we are friendly and have a clean facility.
- The Board of Directors are: Stephanie Horak – President, Chad Whitmore – Vice President, Leslee Sheffield – Secretary, Lu Anne Gafford – Treasurer, Jasna Beganovic, Julie Cirksema, Paul Doyle, Jennifer Easler, Dee Mankle, Linda Shanks McNeal and Mary Ann Zug.
- We operate in partnership with the DMARC food pantry network.
- Beginning in March of 2020, our operational model was severely impacted by the COVID-19 Pandemic. Clinic, Clothes and Education were stopped completely. Pantry continued with parking lot service. Pre-order clothing service started in late May. We followed this with an outdoor clothing giveaway in September and a sizeable Winter Coat project. Clinic returned to service in mid August. As a consequence of the pandemic, service numbers in all areas were affected.
- Food Pantry – 2020 saw 1,313 visits (by 471 households) in our DMARC Pantry. This year, that number includes a considerable number of repeat service occurrences due to need caused by the pandemic. This compares with 1,271 visits (415 households) in 2019.
- The Clothes Closet saw 720 household visits. This compares with 2,572 household visits in 2019.
- The Clinic saw 55 patients. This compares with 191 patients in 2019. We are part of the Free Clinics of Iowa network.
- Education – There were 36.5 student contact hours in 2020 compared with 105 in 2019.
- The Anytime Room saw 853 household visits. This compares to 1,697 in 2019.

- Total volunteer hours in all departments totaled 3,842.75 hours. This compares to 5,503 hours in 2019. These numbers were accomplished by only a small volunteer pool.
- Many grants, business and individual donations were received. They are the primary source of our income. Polk County, City of Clive, Clive Community Foundation, Andrew Giving Fund and Lutheran Church of Hope are just a few.
- Special projects included an Easter Basket Giveaway and assistance with the Clive Lions Holiday Box project.
- Until the pandemic hit, EMBARC continued to use the building for activities such as Story Time for 3-4 year old children.
- Our collection bins are still located at area locations, but many of these locations are closed to public traffic due to the pandemic.
- The Elks Club of WDM continues their partnership with CCS, regularly supplying us with food and personal items.
- Polk County provided \$20 Fareway gift cards for 100 clients for the holidays.
- Winter Warmth Drive donated coats, hats, gloves, scarves, snow boots & snow pants for distribution in our clothes closet.
- The fundraising committee organized a Spring COVID-themed mail in campaign which raised approximately \$32,700 and a Fall Hygiene-themed mail in campaign which raised approximately \$35,200. Other fundraising plans had to be altered due to the pandemic.
- We had planned to expand service hours during 2020, but the pandemic scuttled that plan.
- Once we get the pandemic behind us, our vision for the future will be one of growth to better accommodate the needs of our clients.