



## Clive Community Services

2190 NW 82<sup>nd</sup> Street, Suite A, Clive, IA 50325

[www.clivecommunityservices.com](http://www.clivecommunityservices.com)

Mission: Clive Community Services strengthens our community by providing services to meet basic needs so all can reach their potential.

### 2021 Year End Annual Report

- 2021 was the most challenging year in our history. Not only did we continue to struggle through the COVID-19 Pandemic, but a May 20 fire in an adjacent office space forced us out of our space for the remainder of 2021. As a consequence of these two factors, service numbers in all areas were affected.
- Clive Community Services continued altered service with a Food Pantry, a Clothes Closet and a Free Clinic. Pre-fire, the Pantry was offering pre-sacked food. Post-fire, Pantry clients were served in the parking lot by the DMARC Mobile Food Pantry. Pre-fire, Clothing clients were served by an email ordering system. Post-fire, clients were offered a small selection of newly donated items. Pre-fire, the Clinic had been seeing patients inside, masked and one at a time. Post-fire, Clinic patients were served by the DMU Mobile Clinic RV when it was available. Unfortunately, our Educational Services are sidelined due to the pandemic & fire.
- The Board of Directors are: Stephanie Horak – President, Dee Mankle – Vice President, Jennifer Easler – Secretary, Lu Anne Gafford – Treasurer, Julie Cirkse, Doug Hoyng, Mike Schmidt, Leslee Sheffield, Kristine Stone, Chad Whitmore, and Mary Ann Zug.
- We operate in partnership with the DMARC food pantry network.
- Food Pantry – 2021 saw 923 visits (by 307 unique households in our DMARC Pantry. This compares to 1,313 visits (by 471 households) in 2020. 2020 included a considerable number of repeat service occurrences due to need caused by the pandemic. 2019 (before the disruptions of pandemic and fire) had 1,271 visits (415 households).

- The Clothes Closet saw only 481 household visits compared with 720 household visits in 2020 and 2,572 household visits in 2019.
- The Clinic saw 101 patients compared to 55 patients in 2020 and 191 patients in 2019. We are part of the Free Clinics of Iowa network.
- Along with the Clinic, we hosted Vaxi Taxi for several COVID-19 vaccination mobile clinics. 24 people were vaccinated through this effort.
- Education – There were 12.5 student contact hours in 2021 compared with 36.5 student contact hours in 2020 and 105 in 2019.
- The Anytime Room saw 870 household visits compared with 853 in 2020 and 1,697 in 2019.
- Total volunteer hours in all departments totaled 3,212.5 in 2021 compared with 3,842.75 hours in 2020 and 5,503 hours in 2019. Many of the 2021 hours were fire cleanup and recovery.
- Many grants, business and individual donations were received. They are the primary source of our income. Polk County, City of Clive, Clive Community Foundation, Andrew Giving Fund and Lutheran Church of Hope are just a few.
- Special projects included assistance with the Clive Lions Holiday Box project.
- Our collection bins are still located at area locations. Bin donations have been low through the pandemic & fire periods.
- The Elks Club of WDM continues their partnership with CCS, regularly supplying us with food and personal items.
- Polk County provided \$20 Fareway gift cards for 100 clients for the holidays. Due to our displacement, these cards were distributed through the Clive Lions Holiday basket program.
- Winter Warmth Drive donated coats, hats, gloves, scarves, snow boots & snow pants for distribution in our clothes closet.
- The fundraising committee organized a Spring mail in campaign which raised approximately \$6,535 but was immediately followed \$17,590 in donations in response to our fire. A Fall mail in campaign raised approximately \$26,000. Other fundraising plans had to be altered due to the pandemic and fire.

- Due to the ongoing pandemic and then the fire, we were unable to resuscitate plans for expanded service hours.
- Once we get the pandemic and fire challenges behind us, our vision for the future will be one of growth to better accommodate the needs of our clients.