

Clive Community Services

2190 NW 82nd Street, Suite A, Clive, IA 50325

www.clivecommunityservices.com



Mission: Clive Community Services strengthens our community by providing services to meet basic needs so all can reach their potential.

2022 Year End Annual Report

- 2022 was the year we attempted to return to normalcy after a pandemic and a fire. Service numbers are up in all areas compared to the pandemic years.
- Clive Community Services returned to full service in all core areas – Food Pantry, Clothing Closet, Medical Clinic and Educational Services. The only lingering difference is that clients still wait outside in their car until it's their turn for service. This has lessened crowding and allowed us more flexible use of our lobby.
- The Board of Directors are: Stephanie Horak – President, Dee Mankle – Vice President, Jennifer Easler – Secretary, Lu Anne Gafford – Treasurer, Julie Cirksena, Doug Hoyng, Dr. Noreen O'Shea, Mike Schmidt, Leslee Sheffield, Kristine Stone and Chad Whitmore.
- We operate in partnership with the DMARC food pantry network.
- Food Pantry – 2022 saw 1,407 visits (by 432 unique households) in our DMARC Pantry.
- The Anytime Room saw 1,206 household visits.
- The Clothes Closet saw 1,627 household visits in 2022.
- The Clinic saw 122 patients in 2022. We are part of the Free Clinics of Iowa network.
- Education – Our committee has been leading a "Community English" class at the Harbach Center. In 2022 there were over 300 Student Contact Hours, a significant rise from the pandemic years. We are exploring ways to bring on a paid English Instructor in coordination with West Des Moines Schools and the Clive City Library.
- Total volunteer hours in all departments totaled 4,488 in 2022.

- Many grants, business and individual donations were received. They are the primary source of our income. Polk County, City of Clive, Clive Community Foundation, Andrew Giving Fund and Lutheran Church of Hope are just a few.
- Special projects included assistance with the Clive Lions Holiday Box project.
- Our collection bins are still located at area locations. We added new locations at the Clive Public Safety Center and Peoples Bank. Regular pickups are performed by a volunteer.
- The Elks Club of WDM continues their partnership with CCS, regularly supplying us with food and personal items.
- Polk County provided \$20 Fareway gift cards for 100 clients for the holidays.
- Winter Warmth Drive donated coats, hats, gloves, scarves, snow boots & snow pants for distribution in our clothes closet. In addition, \$745 was raised through the Operation Warm fundraiser, which we put toward the purchase of nine dozen new children's coats.
- Between October and December of 2022, the clothing committee gave out 504 coats. As of this writing, winter is not yet over and so far in 2023 an additional 66 coats have been given out.
- The fundraising committee organized a Spring mail in campaign which raised approximately \$9,805. A Fall mail in campaign raised approximately \$29,000. A "Golf Ball Drop" fundraiser brought in \$5,750. A planned year-end No-Gala fundraiser was put off yet again due to inflationary pressures.
- Due to our volunteer pool not fully bouncing back, we were unable to resuscitate plans for expanded service hours, but this remains a goal.
- We acquired the vacant space to our South. The space is currently being used for clothing storage and coat display. Future plans are to build out the space and move the clinic there. This will provide a more professional space for our clinic with more appropriately sized exam rooms. The existing clinic space will become an expanded clothing space. The existing clothing space will be utilized for pantry operations and storage.