

# Clive Community Services

2190 NW 82<sup>nd</sup> Street, Suite A, Clive, IA 50325

[www.clivecommunityservices.com](http://www.clivecommunityservices.com)



Mission: Clive Community Services strengthens our community by providing services to meet basic needs so all can reach their potential.

## 2023 Year End Annual Report

- 2023 was a year of expansion. We added space and successfully built out a beautiful clinic space. The clothing department moved into the vacated clinic space and other departments shifted space accordingly.
- Service numbers continue to increase.
- The Board of Directors are: Stephanie Horak – President, Dee Mankle – Vice President, Jennifer Easler – Secretary, Lu Anne Gafford – Treasurer, Julie Cirkse, Doug Hoyng, Dr. Noreen O'Shea, Mike Schmidt, Leslee Sheffield, Kristine Stone and Chad Whitmore.
- Executive Director Lisa Earles left our employment on May 31, 2023 and our new Executive Director, Annabelle Denk, started on June 1, 2023.
- We operate in partnership with the DMARC food pantry network.
- Food Pantry – 2023 saw 1,874 visits (by 547 unique households) in our DMARC Pantry.
- The Anytime Room saw 1,950 household visits.
- The Clothes Closet saw 2,891 household visits in 2023.
- The Clinic saw 242 patients in 2023. We are part of the Free Clinics of Iowa network.
- Education – Our committee holds English Classes at the Harbach Center. In 2023 there were over 1,020 Student Contact Hours, a significant increase.
- Total volunteer hours in all departments totaled 6,263 in 2023.
- Many grants, business and individual donations were received. They are the primary source of our income. Polk County, City of Clive, Clive Community Foundation, Andrew Giving Fund and Lutheran Church of Hope are just a few.

- Special projects included assistance with the Clive Lions Holiday Box project.
- Our collection bins are still located at area locations. Regular pickups are performed by a volunteer.
- The Elks Club of WDM continues their partnership with CCS, regularly supplying us with food and personal items.
- Polk County provided \$20 Fareway gift cards for 100 clients for the holidays.
- Variety – the Children’s Charity awarded CCS a \$2,000 grant toward the purchase of winter coats. In total we spent just over \$3,000 on new coats for the community.
- Between October 2022 and January 2023, the clothing committee gave out 582 coats to 178 families. As of this writing, winter is not yet over and we will continue to give out coats as requested.
- The fundraising committee organized a Spring mail in campaign which raised approximately \$4,795. A Fall mail in campaign raised approximately \$10,855. A “Golf Ball Drop” fundraiser brought in \$6,300. A planned year-end No-Gala fundraiser was put off yet again due to time constraints. After receiving a generous bequest from the estate of a late donor, we intend to develop a planned giving program.
- We have on and off struggles with volunteer levels for pantry sessions. We continue to explore expanded service hours, but volunteer levels are a factor.