

Clive Community Services

2190 NW 82nd Street, Suite A, Clive, IA 50325

www.clivecommunityservices.com



Mission: Clive Community Services strengthens our community by providing services to meet basic needs so all can reach their potential.

2025 Year End Annual Report

- On April 14, we welcomed new Executive Director, Shelby Chavez Chun. Otherwise, we saw very few operational changes this year.
- Food & Clothing service numbers declined slightly in 2025. We suspect this is due to fears caused by the political climate as well as a near-cessation of refugee admissions. Clinic service numbers increased slightly.
- The Board of Directors are: Stephanie Horak – President, Dee Mankle – Vice President, Jennifer Easler – Secretary, Lu Anne Gafford – Treasurer, Julie Cirksena, Doug Hoyng, Dr. Noreen O'Shea, Mike Schmidt, Leslee Sheffield, Kristine Stone and Chad Whitmore.
- We operate in partnership with the DMARC food pantry network.
- Food Pantry – 2025 saw 2,022 visits in our DMARC Pantry.
- The Anytime Room saw 1,744 household visits.
- The Clothes Closet saw 2,775 household visits in 2025.
- The Clinic saw 306 patients in 2025. This number includes a record 116 Sports Physicals. We are part of the Free Clinics of Iowa network.
- Education – Inconsistent attendance and fear in the community led to temporary suspension of our services. Our committee continues to explore referral options. We hope to resume this service in the future.
- Total volunteer hours in all departments totaled 5,911 in 2025.
- Many grants, business and individual donations were received. They are the primary source of our income. Polk County, City of Clive, Clive Community Foundation, WDM Elks and Andrew Giving Fund are just a few.
- Longtime Grants Committee Chair, Denny Henderson, stepped down and has been replaced by Claudia Howell.

- Special projects included assistance with the Clive Lions Holiday Box project.
- Our collection bins are still located at area locations. Regular pickups are performed by a volunteer.
- The Elks Club of WDM continues their partnership with CCS, regularly supplying us with food and personal items.
- Polk County provided \$25 Fareway gift cards for 100 clients for the holidays.
- Between October 21-24, 2025, the clothing committee gave out 483 coats to 122 families using an appointment-based system.
- The Spring Mailer funds were exclusively earmarked for underwear, and the clothing committee has been regularly purchasing and distributing underwear. This supplements our very healthy distribution of Bombas socks.
- The fundraising committee organized a Spring mail in campaign which raised approximately \$6,020. A Fall mail in campaign raised approximately \$8,705. A Summer Raffle fundraiser brought in \$6,100. The year-end No-Gala mailer fundraiser raised \$3,925.
- We have on and off struggles with volunteer levels for pantry sessions.
- We are no longer studying expanded service hours, but remain open to it in the future. Since the committee began studying this, the Food Bank of Iowa has opened a pantry at Crestview Elementary, the Salvation Army on 100th in Clive is operating a Food Pantry, the Urbandale Food Pantry expanded, and Knock & Drop Iowa is moving into a building on University Blvd across from Acheson Auto. They will be running a Latino Community Center which will include a limited food pantry for emergencies only. Additionally, there are several "Little Free Pantries" and community fridges that are new. With these services very nearby, the committee deems that is not critical to expand hours at this time.